



QUALITY MANUAL

This Manual describes the **Quality Control and Assurance System** established by **Cathodic Protection Solutions LLC**, in conjunction with customer specifications.

Quality control is paramount to our business operations and permeates every process of every service and product manufactured at Cathodic Protection Solutions LLC. Our very future depends on strict adherence to quality control and customer satisfaction.

The Purpose of this manual is to describe the Cathodic Protection Solutions LLC Quality Control and Assurance System, and applicable to all Cathodic Protection Solutions LLC personnel and partners.

GUIDELINES

- A. Meet or exceed Customer Quality Measures and Specifications.
- B. Strict adherence to NACE guidelines, if and when applicable.
- C. Use this Quality Control and Assurance document in conjunction with customer defined quality control procedures.
- D. Strict adherence to customer Quality Control testing procedures.



QUALITY CONTROL PROCEDURES

1. Cathodic Protection Solutions LLC provides a **drawing with each purchase order** to confirm product accuracy.
2. All production line products are individually **inspected by professionally trained personnel** with appropriate certification; NACE, ISN and Master Evaluator.
3. **Production inspection** personnel are required to inspect all aspects compared to the provided drawing specifications for 100% accuracy.
4. Any **drawing revisions are updated immediately** and clearly marked on each drawing with the draftsman's initials and revision date.
5. If products do not meet all requirements, they are removed from the production line and isolated for individual evaluation and remediation.
6. Invoice shall always include the bill of materials detailing model selection, part count, accessories and customer specific instructions.
7. Each product is individually tested per Cathodic Protection Solutions LLC quality control procedures and in conjunction with all customer requirements. In addition, management approved testing procedures are supplied with each purchase order.
8. The product serial number is recorded in a secure database for long term tracking.



Cathodic Protection Solutions LLC management is committed to the development, implementation and ongoing evaluation of the Quality Control and Assurance System, and to continuously reiterate for effectiveness. All managers are responsible for communicating the importance of meeting customer, statutory, and regulatory requirements on products and services provided by Cathodic Protection Solutions LLC.

Mandatory Adherence

1. Trained personnel perform the final inspection before shipping products.
2. Each product is carefully packaged to insure damage free delivery.

We provide quality products and services to our customers always attempting to meet or exceed their expectations in a long lasting relationship of mutual respect.

Cathodic Protection Solutions LLC

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